

## **Navy@London 2025 Frequently Asked Questions (FAQ)**

### **1. What is Navy@London 2025?**

Navy@London 2025 is an interactive tour for Singaporeans, Singapore Permanent Residents, and friends in the UK to go onboard one of the Singapore Navy's most advanced warships, RSS *Formidable*. Learn more about the Singapore Navy, the RSS *Formidable*'s 5-month deployment, speak to our sailors, and understand more about our mission in the defence of Singapore.

### **2. Where and when will Navy@London 2025 be held?**

2 May to 4 May 2025, 0900 - 1600 daily

RSS *Formidable*

Thames Quay, Canary Wharf

London E14 9SG, UK

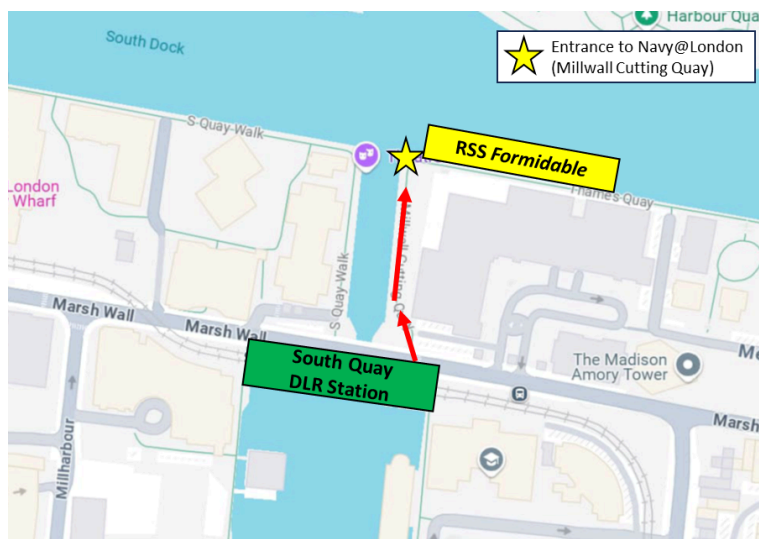
(Entrance via Millwall Cutting Quay)

### **3. How can I get to Thames Quay?**

**By Public Transport:** The closest tube station is South Quay (DLR Line).

- Exit South Quay DLR Station via the East exit.
- Cross the road (Marsh Wall) using the pedestrian crossing.
- Take the stairs down towards Millwall Cutting Quay
- Walk along Millwall Cutting Quay, the entrance to Navy@London is located at the end of Millwall Cutting Quay

**By Taxi:** Drop off at 195 Marsh Wall, London E14 9SG



#### **4. How long is Navy@London 2025?**

The ship visit is expected to take 1 hour.

#### **5. Who can participate?**

Singapore Citizen (SC), Singapore Permanent Residents (PR), Non-SC/PRs family and friends are also warmly welcomed to register.

Do note that the ship visit involves climbing up steep stairwells and transiting through narrow passageways. Therefore, for your own safety and ours, we are unfortunately unable to allow infant-in-arms (including in baby carriers), and persons with difficulty ascending and descending the steep stairwells from participating in the event.

#### **6. Do I have to sign an indemnity form before boarding the ship?**

To register for Navy@London 2025, you will need to acknowledge the risks involved with the ship visit. The indemnity can be found at the end of the registration form.

#### **7. Do I need tickets to visit Navy@London 2025?**

Tickets are required for each visitor above the age of 18. All tickets are free. Please register via the Navy@London 2025 page at <https://www.gevme.com/NavyAtLondon2025>.

#### **8. Do I have to print the confirmation email or e-ticket?**

You may show the confirmation email or e-ticket through your mobile phone for verification purposes.

#### **9. I have accidentally deleted the confirmation email. How can I retrieve it?**

You can submit a request to us at [NavyAtLondon@defence.gov.sg](mailto:NavyAtLondon@defence.gov.sg), using the email that you registered with us. Please provide your name and contact number. On validation, we will re-issue your ticket.

#### **10. Am I able to change the time slot and/or date of my tickets?**

We regret that we are unable to change the timing of your tickets once a confirmation email has been sent, due to the huge volume of expected applications.

**11. Can I sell my ticket or buy a ticket from online and/or physical platforms? Will the ticket be valid?**

Reselling of tickets is not allowed. The Republic of Singapore Navy reserves the right to cancel any tickets that are not obtained through official channels. The Republic of Singapore Navy is not responsible for guaranteeing the authenticity of tickets not obtained directly through the Republic of Singapore Navy, and the loss of cash or in kind as a result of alternative means of obtaining tickets.

**12. My spouse/partner is non-Singaporean/PR, can they attend the event?**

Yes, they will have to sign up individually. Please be reminded to bring along a photo ID on the day of the event which will be used to verify before entry.

**13. I would like to bring my children, how may I register them for the event?**

Please indicate the names of your children in the registration form if they are coming with you. For children aged 18 and above, they will be required to fill in a separate registration form. The ticket and confirmation email sent upon registration will permit entry for you and your children.

**14. What should I do if I encounter a possible phishing scam related to Navy@London 2025?**

If you encounter a possible phishing email relating to Navy@London 2025, please inform us at [NavyAtLondon@defence.gov.sg](mailto:NavyAtLondon@defence.gov.sg).

**15. Am I allowed to bring food onboard RSS *Formidable*?**

Food and drinks are not allowed onboard RSS *Formidable*.

**16. Can I smoke onboard RSS *Formidable*?**

Smoking is not allowed onboard RSS *Formidable*.

**17. Can I bring my pets onboard RSS *Formidable*?**

Pets, including Assistance Animals, are not allowed onboard RSS *Formidable*.

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For all other enquiries, please email us at [NavyAtLondon@defence.gov.sg](mailto:NavyAtLondon@defence.gov.sg).