



TERMS AND CONDITIONS (EVENT REGISTRATION)

Singapore FinTech Festival and Singapore Week of Innovation and TeCHnology (the “**Event**”) and the related events are organised/managed by SingEx Exhibitions Pte. Ltd. and its related companies (“**SingEx Group**”) and its community (collectively the “**SingEx Community**”), which includes but is not limited to event organisers, event managers, exhibitors, partners, participants and sponsors.

By registering and/or purchasing a pass for the Event, you agree to these Terms and Conditions, our Terms of Service, Privacy Policy and Cookie Policy available at <https://singex.com/> and the Event site at <https://www.sffxswitch.com>.

Please ensure that you have read and understood these Terms and Conditions. If you do not agree with any of these terms, please do not register or purchase any pass for the Event.

Please contact us if you have any questions, comments, requests or complaints regarding the Event or these Terms and Conditions.

Last Updated: 17 September 2020

EVENT INFORMATION

- 1 The Event will be held on such dates and venue (the “**Venue**”) as published on the Event site.
- 2 We may vary, alter and/or modify the Venue, format, programme, attractions and features, dates and timings (including postponing, shortening or extending the duration) of the Event at any time and/or to cancel the whole or any part of the Event by notifying you as soon as practicable.
- 3 You agree to comply with our House Rules (if any) and Terms of Service, which will be displayed or published at the Venue.
- 4 Admission to the Event is by registration only and subject to full payment being received by us prior to the commencement of the Event.
- 5 For safety reasons, any minors below the age of **18** are strictly not allowed to participate in the Event.
- 6 We reserve the right to refuse acceptance of registration, refuse entry or remove any person into or from the Event and the Venue without giving reason.
- 7 By registering for the Event and/or purchasing a pass, you agree that your business contact, profile and preferences may be shared by us with the SingEx Community to keep you connected within the Event community and updated on all activities, in accordance with our Privacy Policy. Where any data of a third party (for example, information of your family members or employees) is provided by you for any particular purpose including registering or purchasing passes for the Event, you must seek his or her appropriate consent before you provide us with such data.

REGISTRATION

- 8 Registration fees will be published on our Event sites as may be changed by us from time to time without prior notice and without us giving any refund.
- 9 Registration fees may vary according to registration periods. To qualify for the relevant registration fees, registration and payment must be received before the deadlines stated on our Event sites.

- 10 Payment is due immediately upon registration. Payment should be made online by credit card during the registration process or other payment methods specified by us.
- 11 All fees payable are in Singapore Dollars and subject to a 7% Goods and Services Tax (GST). We may suspend or cancel any registration transaction at our discretion without giving any reason. If full payment is not made at the time of registration, your registration will be provisional.
- 12 Promotional codes and/or discounts cannot be accrued and can only be applied once per pass purchased. We reserve the right to withdraw, cancel, amend, extend or shorten any promotion and/or discount offered at any time without prior notice.
- 13 All passes purchased by you and issued by us are non-refundable and non-transferable, subject to our refund policy as published on our Event site (if any). Passes shall not be purchased or obtained from or through any third parties other than directly from us or our appointed agents, and shall not be resold (whether free or otherwise, in any form or manner) or used for any advertising, promotional or commercial purposes.
- 14 You are responsible for your own taxes and bank charges. Please note that payment made via credit cards issued by non-Singapore issuing banks may be subjected to a currency conversion surcharge imposed by the respective credit card's issuing bank. Please contact your bank to enquire on the applicable rates and charges.
- 15 If we are required to deduct or withhold taxes under any applicable laws, you agree to pay such additional amounts such that we receive all fees in full after such deduction or withholding.
- 16 It is your responsibility to take care of visa requirements (if any). After we have confirmed your registration, you may send us a request for an invitation letter.
- 17 Once you have successfully registered, an email confirmation of your registration will be sent to you. Please contact us if you have any payment or registration issue.

REFUND POLICY

- 18 No refunds for passes purchased or any other purchases will be given for cancellation or downgrading of registration or passes, non-attendance of the Event, or for any other reasons.
- 19 If you are from an organisation, you may nominate another person from your organisation to participate in the Event on your behalf at least two (2) weeks prior to the start of the Event by giving us a notice of substitution in writing.
- 20 We reserve the right to retain, confiscate or void any pass without any liability to make any refund, and are not obliged to replace any pass under any circumstance.

SINGEX COMMUNITY

- 21 SingEx Community is a global community where users can create and share content, discover our Events, and connect with others across the globe. We are a vast community spread across many countries with varying cultures and values, and we are committed to keeping the SingEx Community safe. You agree to comply with our Community Guidelines available in our Terms of Service.
- 22 When you register for our Events, a user account may be created for you. You are fully responsible for all activities that occur under your user account and to use your user account in accordance with our Terms of Service. We reserve the right to disable your user account at any time and restrict your access to all or any part of our sites at any time, without giving reason.
- 23 If you are registering as a speaker at our Event, you agree to our speaker terms set out in our Terms of Service.
- 24 Intellectual Property

- (a) All intellectual property relating to the Event and on our sites, unless otherwise specified, are either owned or licenced by us and may not be used for any purpose not authorised by us in writing.
- (b) Your contributions to the SingEx Community (including the content and material used/provided by you) on our sites are owned or licensed by you, and you undertake not to infringe the intellectual property rights of any third party.
- (c) You agree to grant to us a fully-paid, irrevocable, non-exclusive, perpetual, royalty-free, worldwide licence, with sub-licensing rights and without duty to account, to your contributions for use by the SingEx Community in connection with the Event and for SingEx Group activities, including future events, industry news, global roadshows and online sessions.
- (d) We reserve the right to delete, edit, take down, moderate and/or modify any contributions used/provided by you on our sites at any time, and the right to monitor, intercept and/or review any contribution on our sites, without notice to you.
- (e) Please refer to our Terms of Service at <https://singex.com/> and the Event site for further details.

- 25 We reserve the right to vary these Terms and Conditions at any time without prior notification. In the event of any conflict or inconsistency between the documents set out below, the following order of priority applies:
- (a) these Terms and Conditions; and
 - (b) our Terms of Service.